

April 5, 2007

BUILDING/HOUSE SEWER SURVEY FIRST NOTICE

Purpose: To locate sources of excessive inflow (floor drains, roof leaders, sump pumps, etc) that are connected to the MDC Sanitary Sewer System and to prevent sanitary sewer overflows in basements and streets.

For more information call our 24-hour information line at (860) 251-6942

Dear Resident:

The Metropolitan District Commission (District) is embarking on its most ambitious program to improve the sanitary sewer system serving your community. The Clean Water Project (CWP) will improve our outdated sanitary sewer system, the water quality within our local streams, the Connecticut River and most importantly, help to protect our public health and safety.

Currently, during intense rain, combined wastewater and storm water exceeds the capacity of the existing sanitary sewer system, causing the overflow of raw sewage into the Connecticut River and its local tributaries. Unfortunately when the sanitary sewer systems overflow during major storms, it has resulted in the back-up of sewage in some of our customer's basements and on streets.

The MDC recently completed an initial assessment of the current sanitary sewer system. We are identifying excessive clean water in the form of ground water infiltration and storm water inflow that enters the sanitary sewer pipes. Investigations, including television inspections of sanitary sewers, manhole inspections, smoke testing of sewers and building inspections, which have been completed over the past year and are ongoing to pinpoint sources of this clean water.

The purpose of this notice is to inform you that your street is located within an area prone to excessive storm water inflow. The MDC would like to identify the sources and amounts of excess storm water, to eliminate overflows. When the information is collected and analyzed, the MDC, with cooperation from your town, will develop cost-effective solutions with the ultimate goal of eliminating the sanitary sewer backups and sanitary sewer overflows.

To locate the sources of "non-sewage" water entering the sanitary sewer system, the MDC along with Flow Assessment Services, a certified professional inspection company, will perform door-to-door **voluntary** building inspections. Over the next several months, the MDC and Flow Assessment Services will ask for your cooperation with this important inspection. **A second notice will follow to inform you of the general time this inspection will occur and to provide you with additional information.**

We kindly ask that you permit the inspectors to perform this critical survey and allow them to address this public health concern in your area. While conducting the inspection, you will be provided with information to answer your questions. However, if you have further questions please visit our website at www.thecleanwaterproject.com or call our **24-hour Information Line at (860) 251-6942.**

Please note that calls to arrange for specific appointments are not necessary, as three attempts will be made to inspect your property with your permission.

Again, thank you for your time, patience and cooperation and we look forward to working with you on the Clean Water Project.